Mission - an important goal or purpose that is accompanied by strong conviction; a calling or vocation. Complete - having all parts or elements; lacking nothing; whole; entire; full: Community - a social Reflection - an image; representation; counterpart. Non-profit - not established for the purpose of making a profit; not entered into for money. Celebration - to rejectospice Special festivities to mark (a happy day, event, etc) Flexible - susceptible of modification or adaptation; adapta sole, or reassure; ble t in bring cheer to. Sust or kept going, as - any an action or process. Pa npelling emotion or S an action or process. Paison- any poweru processing emotion or feeling. Community - a social group of any size whose members reside in a specific locality space of the process of the pair of the pai cultural and historical heritage. Reflection - an image; representation; counterpart. Celebration - to rejoice in or have special festivities to lacking nothing; whole; entire; full: Sustainable - able to be maintained or kept going, as an action or process. Mission - an important goal or Non-profit - not established for the purpose of making a profit; not 2012 Mission Report

THE TRUE MEANING OF HOSPICE IS... **MARGENE SERVE** IS OF THOSE WE SERVE IS OUR **CALLING**

Hospice of Dayton's Wilmington Avenue campus is located on 22 acres of beautiful, historic land that curves around two scenic ponds. The grounds and gardens are designed to provide serenity and comfort to patients and their families during every season of the year.

"IT'S A CALLING" -A RESOUNDING THEME OF OUR MISSION

Joyce Hawley was a nurse who dedicated her practice to serve cancer patients for thirty-five years at Grandview Medical Center. She dedicated her heart to help create Hospice of Dayton[®] for those who could not be healed.

She was driven to help patients who were struggling to survive when the odds were against them. "I saw so many young cancer patients," Joyce recalls. "I saw suffering I will never forget. I would accompany patients to chemo and radiation therapy. I saw as many breast cancer patients as possible, offering as much comfort as I could to each one."

When Hospice of Dayton founder Betty Schmoll started her search for Dayton area nurses interested in helping to initiate the hospice movement locally, Joyce was among the first to sign on. "I felt the calling," she says.

The "calling" became a lifelong volunteer commitment. Joyce was among those present at the ground breaking ceremonies for the Hospice House on Wilmington Avenue in 1988. The shovel she used at the ceremony was saved as a personal momento.

Joyce began her own battle with cancer in 2009. As her health began to fail, she and her family turned to Hospice of Dayton for care and support. Upon her passing, her family offered a final gift from Joyce: the shovel she used for the ground breaking ceremonies of Hospice of Dayton.

-Vicky Forrest, Director of Mission & Public Relations



Thirty-year volunteer Annie Beall has been volunteering with Hospice of Dayton almost as long as there has been a Hospice of Dayton. See page 20.



Bob and Pat Engelbrecht witnessed the care Hospice of Dayton provided Pat's mother and close friends and wanted to help as volunteers. See page 20.

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THE TRUE MEANING OF HOSPICE IS... NON-PROFILE OF HOSPICE IS... BECAUSE WE ARE A NON-PROFIL ORGANIZATION, YOU AND YOUR FAMILY ARE THE TOP PRIORITY, NOT PROFILES.

When 7-year-old Addison learned that her great-aunt Deb was suffering from ovarian cancer, she decided to take action. She founded the Ovarian Cancer Club and rallied her classmates and her older sister, Emma, to help. "The Club" creates artwork and hair bows to sell, hosts lemonade stands and collects money from chores to donate to two charities: Hospice of Dayton and the Cancer Support Community of Western Ohio. In just one year, club members have donated over \$100. This entrepreneurial third grader has plans for expansion.

Donations in Addison's name can be made to Hospice of Dayton online: www.hospiceofdayton.org

COMMUNITY SUPPORT ENSURES BEST QUALITY OF LIFE FOR ALL WHO SEEK OUR AID

Through the generosity of the human spirit, exemplified by gifts of time and money, caring individuals in this community have helped to transform the end-of-life experience for more than 5,000 patients, their families, their loved ones and those in need of grief education and support.

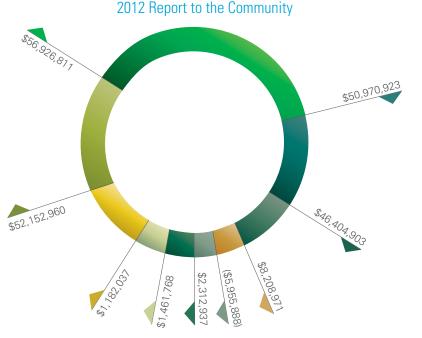
During 2012, more than 770 volunteers' gifts of time and service improved the quality of life for our patients. Hospice of Dayton volunteers enrich the lives of patients and their families by contributing their unique talents.

"Members of one family saw their mother open her eyes for a final time and smile at them while a volunteer pianist played hymns in the Great Room. Another family member wrote the following in a letter of thanks for what she referred to as "a House of Angels."

"To the many volunteers who touched us in so many ways – a handmade blanket, flower bouquets, 3 p.m. snack time, musicians, artists, greeters and hand massagers—thank you for sharing your gifts!"

"Noble individuals have given financial gifts in support of our mission. As a result, more than \$600,000 was used to fund patient care, ensuring that everyone who needs care receives it. Similarly, more than \$700,000 was used to provide individual and group grief support sessions. Our annual weekend kids' camp, Camp Pathways and our new one-day Camp Breakaway give children the opportunity to share stories about their respective experiences. Several of our volunteer Camp Pathways counselors previously were grieving campers. Now, as young adults, they continue the community support for youngsters who have lost a loved one."

"There are many noble men, women and young people who have planted seeds of kindness, patience and caring. Thank you for sharing your gifts. We will always remember how you made us feel on this remarkable journey."



\$52,152,960	Reimbursement for patient care service
\$ 1,182,037	Care provided for which no reimbursement is received
\$50,970,923	Net funds received for patient care
\$46,404,903	Program
\$ 8,208,971	Administrative
\$ 2,312,937	Unreimbursed programs and services to the community
\$56,926,811	Total expenses to provide care to patients and families
(\$ 5,955,888)	Shortfall covered by contributions and investments
\$ 1,461,768	Net contributions from the community
\$41,608,418	Funds invested to provide the

community with extraordinary end-of-life care for future generations

Brenda Humfleet President, Hospice of Dayton Foundation



-Brenda Humfleet, President, Hospice of Dayton Foundation

THE TRUE MEANING OF HOSPICE IS. COMMUNICATION WE ARE ALL CONNECTED BY A POWERFUL CYCLE OF LOVE AND SERVICE

Hospice of Dayton's Pathways of Hope grief support center addresses bereavement needs of the communities we serve. We provide individual and group counseling services. In 2012, over 4,500 bereaved individuals found support in one or more of our bereavement groups.

A TRUE COMMUNITY IS DYNAMIC AND WILLING TO HELP OTHERS

"I am the newest member in the Hospice of Dayton's bereavement department known as Pathways of Hope. As a new employee, I recognized an opportunity for additional specialized services."

"A young man sought support services after he lost his partner at our Hospice House. As a gay man, he expressed concern about not feeling comfortable in our widow/widowers support group. Furthermore, his grief was complicated by issues that are specific to the gay and lesbian community."

"As a gay man myself, I also have discovered that there are few resources in our community to support such circumstances. I got permission to champion Dayton's first gay and lesbian grief support group."

-Donny Marlow, MSW, LSW, Bereavement Specialist



Thank you to everyone who made the choice to include Hospice of Dayton in your life experience. We are honored to participate with your families. We willingly return your trust in Hospice of Dayton by reinvesting in our community. That cyclical blend of trust and support is what strengthens us as a non-profit, mission-driven organization.









We reflect on our past and think about the stories, the images, the shared experiences that bind all people together as a community. We remember those who served in our military and made a difference in our lives. We thank them for their contributions and sacrifices

GE H BREWER · BRUC

EPH W IONES III

D SAMOLEI · MA

BAN · LARRY

ACONE

HNSON

· DANIEL J COON

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MANERS · ROBERT

R DUNKEL • AARON F FERGUSON • RAMON AGUILAR FLORES • REINIS FOX.

HEGUENTHER · DAVIS E HARDY · HILTON HAYES Jr · SHELDOND HOSKIN

KLAND • JAMES R JONES • NATHANIEL KELLEY • ROY R KOENIG • JOSE LMONT UIMBY · WALTER G RICE Jr · STEVEN O SCHNELLER · CHESTER J SCHULTZ · CA

OOD · WILLIAM C SHUMAN · KENNETH H SILLS · LARRY E VAN METER · WILL

HILE (PRI LEN (H/ SL CU AR 50/ RES MI L

ANDRAHAN • JONATHON J HAWKINS + ROBERT D HERREID • HENRY JAMES • VON M LEBERNED

EES Jr • WYMAN THE TRUE MEANING OF HOSPICE IS GEORGE

D · JOE ED REMEMBER THOSE YOU CARE ABOUT

RAMMOND RODRIG JEZ HERNANDEZ · JOHN KALLAR

SE

PHELPS Jr · LOUIS J RAMIREZ · ANGEL LUIS RAMOS · MICHAELE RANDAL SMITH · JAMES W SZCZUPAJ · WAYMON L TRIGGS · ROBERT

ANTIE L HARRIS Jr · BRIAN T HEAVER · IVAN L HELLER · WAYNE G OCTERP + ALVIN R HOOVER III • CHRISTOPHER H INAY • DENNS CERU

P WEAVER · CARROLLE WHITE · HENRY A BUNDING · JOHN E CAN CRABTREE Jr · WILLIE S DAVIS · WILLIE C FERGUSON I · WILLIAM

GARY H

DEPP · JOHN R MARSH

G OWEN · DONALD J PARK

FLOYD E PAR

LICAS HERRERA RODRIG NS · RONALD I SUMM

Z-CORTES - ROY SEISC

SMITH · RAYMOND | STEV

DSOE • DONALD R BROC

OLFA · VEN

D GROVER · ERISTEO GUTIERRE

A WALK TO REMEMBER

"We are all called to serve. For some, that means as a devoted mother or father. I chose to serve as a minister. As a hospice chaplain, I was escorting a group of veterans on a trip to Washington D.C. as part of the Honor Flight program. These gentlemen served our country in the armed forces."

"I'll never forget David who served in Vietnam in the U.S. Marine Corps. David had never been to D.C., much less viewed the memorials. He expressed mixed emotions about seeing the wall for the first time. I assured David I would be with him the whole way."

"As we approached the ramp leading to the wall, I heard David whisper, 'Oh my God!' This was it, David's first time viewing the names of his fallen brothers. A flood of emotions overwhelmed him. David began to cry. I placed my hands on his shoulders and encouraged him. 'You're doing great Marine,' I said. 'You're doing great.' "

"As we approached the halfway point, David asked me to stop. He stood up, unassisted, placed his left hand on the wall and wept."

"We all need to serve each other as friends, families, neighbors or just as human beings deserving of love and respect."

-Hospice of Dayton Chaplain



Hospice of Dayton patients participate in Honor Flight, which honors the service of veterans by enabling them to visit war memorials in Washington D.C.



In 2012, Kathy Emerson, LPN, CHPLN, was named the recipient of the National CHPLN Award. This national honor is awarded annually to one LPN. See Page 20

has then about beer now people

Voluntee



THE TRUE MEANING OF HOSPICE IS... CELEBRATE THE PEOPLE WHO HELPED WRITE THE MEANING OF HOSPICE IS...

Help Hospice of Dayton celebrate the lives of loved ones who have experienced end-of-life. The community is welcomed to participate in the 5K Remembrance Walk or help as volunteers. Donations from walkers will ensure future generations of Dayton-area families receive the high-quality care they deserve as well as support services for survivors.

CELEBRATION OF EVERY LIFE

"Our goal is to make every moment special for everyone we are serving, whether it is a holiday, birthday or simply remembering a special moment. Volunteers help patients and families celebrate life and give them memories of a last special occasion together."

"New Year's Eve is a time-honored celebration around the world and the Dayton Hospice House is no exception. Volunteers where New Year's 'finery accented with a little bling' to serve champagne and holiday appetizers to our patients and their visitors."

"One couple had just received their glasses of champagne when the husband lifted his glass to toast his wife: 'This is our last New Year's together. Here's to our love of 55 years as a couple.' "



-Miriam Morrison, Director of Volunteer Services



Volunteers help patients and families ring in the New Year with "holiday cheers!"

Family and friends join together to walk in celebration and to remember loved ones.

"To me, hospice is what all health care should be available to all regardless of ability to pay. Holistic in nature and actively addressing every element that impacts the health and well-being of an individual, the care should be mission-oriented and not driven by stockholder interests."

- Staff member



THE TRUE MEANING OF HOSPICE IS...

"During our father's final hours, my sister, brother and I were staying at his bedside at the Dayton Hospice House. It was a very emotional time. Two volunteers brought in cookies. We smiled at their extra effort to put a message on the package. That brought a bright spot to our day'. We shared the cookies together in celebration of our Father's life and have kept the label as a reminder of that time."

- Daughter of a patient





YOU



"Hospice of Dayton is *your* hospice. As a non-profit organization, the community support we receive through our volunteers and the Hospice of Dayton Foundation means you are our shareholders. This organization belongs to you and we are pleased to provide the highest quality of services to all who need us."

-Kent Anderson, CEO/President, Hospice of Dayton



THE TRUE MEANING OF HOSPICE IS... **COMPLETENESS** THIS TRANSITION IS A PROCESS FOR MIND. **BODYAND SOUL**

"Complete care" means tending to all human needs of the patient both physically and mentally. Among the innovative approaches Hospice of Dayton has embraced is the use of PARO robotic seals to interact with patients who are unable to safely interact with pet therapy animals.

HOSPICE OF DAYTON USES EVERY RESOURCE AVAILABLE TO PROVIDE COMPLETE CARE

"During one patient visit, I was requested to bring Chloe, my robotic seal. I introduced myself to the patient and showed her my friend. Chloe started moving and looked up at the patient, who held and petted the seal. She said she loved holding the seal because she could feel the 'soft and warm.'"

"On a follow-up visit, I didn't have time to pick up Chloe. The patient asked, 'Where is your friend?' I told her I couldn't get the seal that day but I would bring her next time. And upon my next visit—robotic seal in tow—it really amazed me to see the striking effects a little, fuzzy animatronic device could have on someone's outlook. It made me glad to know that I could put a smile on the patient's face!"

-Laurie Rammel, Volunteer



A group of young people at Camp Pathways enjoying the companionship of others who have experienced similar loses.

8

Pathways of Hope -

Residents of the Miami Valley area who are experiencing grief can receive bereavement support from Pathways of Hope without charge. Counselors and social workers provide one-on-one services, available for adults and for children. The programs include individual and family counseling, Healing Pathways school-based services and the overnight weekend youth counseling program.

"I can't find the words to express how grateful I and to Hospice of Dayton and the staff. What you taught me-how you helped me say goodbye to my Mama-and the comfort and care shown to both of us is immeasurable."

- Daughter of a patient

Chloe, the robotic seal pictured at left, has sensors and responds to touch, sound, light, temperature and moves as if alive. When patients are unable to interact with a live pet through our pet assisted therapy program, Chloe is a valuable alternative. Staff members and volunteers have discovered patients respond to the seals just as they would to live animals, experiencing reduced anxiety, restlessness and stress.



THE TRUE MEANING OF HOSPICE IS... FEERSERVICES ARE ADAPTABLE TO SUIT NEEDS THAT ARE AS UNIQUE AS OUR PATIENTS

We are proud to serve families in Butler, Clinton, Clark, Preble, Greene, Miami, Montgomery and Warren counties. Our services will be administered anywhere the patient feels comfortable: in-home, Hospice House, hospital or any other care facility.

COMPASSIONATE CARE THAT IS PERSONALIZED FOR EACH SITUATION

"I started thinking about how flexible we are when it comes to caring for the patients who need our services. Our staff often performs the extraordinary. This year we responded to an individual who was rejected by another area hospice when the nurse objected to the conditions of a patient's home."

"We accepted the patient. We believe that every person deserves to live out their life with dignity in the enviroment where he or she feels most comfortable."

"Our Hope Fund paid to immediately improve the condition of the patient's home and provided the patient a new bed. The patient passed in their own home under our care."

"That's what makes us different. It's our mission, our values and our commitment to provide care in every situation."

-Kent Anderson, CEO/President, Hospice of Dayton







Howard Burger is a volunteer who is retiring after 17 years of caring. Since 1995, Howard served in many positions including receptionist, visitor, caregiver, Life Celebration Assistant and Veteran Pinning Assistant.

See Page 20 for more on Howard. 5



The Hospice of Dayton Foundation and our non-profit status allows us extraordinary flexibility when it comes to patient care. We do many things that are right for the patient without concern for shareholders' reactions and the organization's profitability. And unlike other hospices, Hospice of Dayton does not require patients to abandon all other treatments in order to receive our care.



you are

THE TRUE MEANING OF HOSPICE IS... **COMPRESSIVE CARE**

When it looked like a once-successful musician was going to die alone, Hospice of Dayton stepped in to provide much needed comfort to help the patient ease into his end-of-life.

PROVIDING COMFORT IS IMPORTANT TO SUPERIOR PATIENT CARE

"Dusty was a complicated man; a veteran who was blind, hard of hearing and had only one arm. His whole life had been a struggle because of his disabilities. But Dusty wasn't a quitter. In fact, he created a prosthesis and became an accomplished musician. Dusty traveled with several musicians until the last year of his life."

"On Thanksgiving Day, Dusty called me, saying he couldn't breathe. When I arrived, Dusty was lying on the couch, moaning in pain and alone. I got oxygen on him, administered pain medications and fed him chicken noodle soup. From that moment, staff members worked around the clock to maintain his comfort."

"Throughout his life of obstacles and challenges, Dusty never trusted anyone. The end of his life could have been very lonely. Instead, because of Hospice of Dayton, Dusty was surrounded by love from our staff."

"I am very proud of our great loving work force. It is such an honor to work for Hospice of Dayton."

-Bonnie Jordan, RN, CM, Care Manager







Would you be willing to provide comfort to someone at the end of his or her life? You can by becoming a volunteer or donating to the Hospice of Dayton. We are proud to offer services that give people the respect, dignity and comfort as their lives come to an end.



THE TRUE MEANING OF HOSPICE IS... **SUSTAINABLE** THANKS TO EVERYONE WHO BELIEVES IN QUALITY OF LIFE AS MUCH AS WE DO

Hospice of Dayton/Hospice of Butler & Warren Counties are special havens for our communities. Forty volunteers made 4,348 patient comfort care items - special gifts, tray favors, food treats for holidays, special events and sports seasons. Forty-five groups from various businesses and organizations, such as Girl Scouts, Boy Scouts, LexisNexis and Wright Patterson Credit Union, completed 63 projects, including a trellis, several newly landscaped areas and hundreds of comfort items.

THE HOPE SOCIETY

The Hope Society is instrumental in the funding of Pathways of Hope, a bereavement center that provides grief support to patients and family members.

- Healing Pathways focuses on counseling and therapy services to children.
- Camp Pathways is a three-day summer camp experience for grieving children ages 7-17.
- Unfunded Patient Care and Services offers patient care regardless of insurance coverage or ability to pay.
- The Hope Fund supports patients and families in low-income or poverty households.
- Innovative Care Solutions is highly specialized treatment for patients with significant pain and symptom control issues.
- Complementary Therapies provides art, music, light, massage, pet and occupational therapies.

2012 HOPE SOCIETY MEMBERS

Aspiration

Brown & Bills Architects Dr. Robert Banasik Robert H. Brethen Foundation Lisa Hanauer and Sue Spiegel Bill and Debbie Thaler Sanctuary at Wilmington Place Therapy Support

Belief

Kent and Teri Anderson DP&L Foundation Judi Law David Lemmon and Pamela Morris

Promise

Advantage Benefits Group Garland Johnson Dental Brenda Humfleet Tom and Lois Mann Linda Poelking and Lori Poelking-Igel Jerome Tatar Richard H. and Mary Kay Wick

Hope

Marjorie Bernhard Frank and Robin Dupps Jerry and Donna Durst Fidelity Health Care David and Evie Friemuth Dr. Felix and Dr. Erika Garfunkel Gosiger, Inc. Franz and Margaret Hoge Mark and Ann Keeton David W. Kunke Dr. Gary and Sherlynn LeRoy Don and Mary Murphy Nova Creative Wallace and Carol Nugent Parker Carlson & Johnson Randy and Cleanne Cass Ray Dr. John M. Roll Dr. Jules and Ava Sherman Robert and Toni Sprinkel Roger and Lois Sutherland The Schade Family Taft Stettinius & Hollister, LLP The Dr. Ruth Thomson Family Fund Greg and Carolyn Toman Vella. Inc.

PJ and Amy Wagner Jack Whitmer

Legacy Bequests

Gloria Anticoli Max Guenther Wanda Harville James V. Heck Annetta Howell Daniel K. Hughes Delmer F. Johnson Evelyn D. Johnson Phyllis L. Kist Mabel L. Malena Robert F. Owens Doris Searls Alice B. Thatcher Marjorie L. Waggoner

2012 ANNUAL HOSPICE OF DAYTON SIGNATURE FUNDRAISING EVENTS

Golf Classic – Monday, June 11, 2012 Sycamore Creek Country Club

Presenting Sponsors – Merrill Lynch, The Schade Team

Platinum Sponsor – Therapy Support

Gold Sponsors -

Champion Apparel & Promotions, Inc. Med-Trans, Inc. Thaler Machine Company

Silver Sponsors – Brown & Bills Architects James Investment Research

Hole-in-one Sponsors -

Cintas Dayton Foundation Dayton Physicians Network Deloitte Dodd's Monuments Mark Formes Realty Houser Asphalt and Concrete

Style Show and Luncheon – Friday, September 21, 2012

Sinclair Community College – Ponitz Center

Key Ads

KeyBank

PNC Bank

College

Med-Trans. Inc.

Progressive Printers

Sinclair Community

Wright State University

Thompson Hine

Foundation

Presenting Sponsors –

Levin Family Foundation Premier Health Partners VECTREN

Dessert Sponsor – CareSource

Patron Sponsor – Carol Levitan

Champagne Sponsor – Howie Michaels

Supporting Sponsor – Andy Snow

Table Sponsors -

Greg and Patti Atkinson Marjorie Bernhard Carolyn Brethen Dayton Power & Light Company Economy Linen & Towel Service Fifth Third Bank Freund, Freeze & Arnold Gem City Properties Management Sandy Greenberg Kettering Health Network MeadWestvaco The Notre Dame Club of Dayton Parker Carlson & Johnson, Inc PNC Bank Wright Patt Credit Union

t Patt Credit Union Carmichael's Pub; Jet Express/Greg and Patti Atkinson; McGohan Brabender, Inc.; Newcomer Funeral Homes; Tank's Bar & Grill

The Kegler Donor – Robert H. Brethen Foundation

Remembrance Walk – Saturday, November 3, 2012

Hospice of Dayton

Presenting Sponsor – Med-Pass, Inc.

Supporting Sponsor – Brenda Humfleet in memory of Charles "Tony" Humfleet MetLife

Hospice of Butler & Warren Counties 5K Walk & Run -

Saturday, September 29, 2012

Smith Park, Middletown, Ohio

Presenting Sponsor –

Supporting Sponsors -

Diamond Sponsors -

Greg & Patti Atkinson

Poelking Bowling Centers

Bowl for Hospice -

Poelking Woodman Lanes

Perfect Game Sponsors -

Awesome Series Sponsor -

Thaler Machine Company

Sunday, October 7, 2012

Meijer, Linda Poelking in memory of Jon Poelking

Silver Sponsors -

Calvary Cemetery

Meiier

Cintas

Premier Health Partners

Bern's Landscaping and Garden

HOSPICE OF DAYTON FOUNDATION BOARD 2012

Kent Anderson Robert Brethen David Freimuth Peter Haley Franz Hoge Brenda Humfleet Anne Keeton Gary LeRoy, MD Carol Levitan Howard Michaels Robert "Chip" Mues Dr. John M. Roll Jerome Tatar William Thaler Greg Toman Donald Weckstein Richard Wick Robert A. Yeck



EXTRAORDINARY COMPASSION AND CARE... FROM EXCEPTIONAL HELPERS AT HOSPICE OF DAYTON

Annie Beall

Annie Beall has volunteered with Hospice of Dayton almost as long as there has been a Hospice of Dayton. In 1983, Annie's four sons were married and husband Bob was retired. After having enjoyed her own career, including time with the Army Nurse Corps in World War II, Annie retired and signed on as a Hospice of Dayton volunteer.

Annie's first role with Hospice of Dayton was answering the telephone in one of the first office locations. She remembers using one telephone with two buttons to handle all the incoming calls.

Annie says she has "done about everything there is to be done," enjoying a multitude of volunteer roles – housesitting for families who were attending a funeral; visiting patients in their homes; creating handcrafts; raking leaves at the Wilmington Avenue Hospice House and more. She fondly remembers patients and their families and recalls watching the construction of the original Hospice House building.

Annie has been involved in the Hospice of Dayton volunteer experience for thirty years. "I had no idea I have been doing it this long! It's always been worthwhile and appreciated by those I've helped."

"I come from a large and long-lived family," says Annie, mentioning siblings at ages 98, 99 and 101. "I will always stay involved."

Howard Burger

Howard Burger is retiring after 17 years as a Hospice of Dayton volunteer. Since 1995, Howard served in many positions, which included receptionist, visitor, caregiver, Life Celebration Assistant and Veteran Pinning Assistant. He also served on the Volunteer Advisory Council and assisted the maintenance staff with periodic inspections. Between 1995 and 2012 Howard served a total of 15.418 hours. According to the National Value of Volunteer Time, Howard's work on behalf of hospice has saved Hospice of Dayton \$280,633!

Howard is a Navy Veteran of World War II and proudly served his country. He continued to express his pride as he presented the "Hospice Veteran Partnership Pin" to over 100 hospice patients.

Howard initiated a campaign to raise money for a flag pole for Hospice of Dayton Hospice House and made sure the flags were always maintained in good shape. Miriam Morrison, Director of Volunteer Services says, "Howard is a valued member of our volunteer family. He touched hundreds of lives with his service over the years. Knowing Howard made a difference for the Volunteer Services staff. He will be missed."

Kathy Emerson

In 2012, the Academy of Hospice and Palliative Care Medicine selected Dayton Hospice House LPN Kathy Emerson as the recipient of their National CHPLN Award. The national honor is awarded annually to one LPN in the United States.

Kathy helped plan the first national certification exam for hospice and palliative care. She was the first LPN in the tri-state and 113th in the U.S. to pass the CHPLN exam. She is an original member of the Hospice of Dayton Shared Governance Committee and is Chairperson of Hospice House Patient Care Council.

Kathy authored "Recommendations for Enhanced Patient Care - A Guide for Hospice House Nursing Assistants." This educational tool is used to educate nursing assistants at Hospice of Dayton and other local hospices.

One of Kathy's most significant accomplishments was her effort to spearhead the use of a laser star projector to help patients experiencing terminal agitation, dyspnea and restlessness. The therapy enabled them to gain peace, relief of anxiety and rest with less medication. Her research resulted in collaborative studies on the topic with area hospitals and a Wright State University study to measure the effects of light and color therapy. She has presented at state and national conferences on the topic. Hospice of Dayton is now exploring opportunities to further extend light therapy as an option for patients in multiple care settings.

Bob and Pat Engelbrecht

Bob and Pat Engelbrecht witnessed Hospice of Dayton care of Pat's mother and close friends and wanted to help the organization as volunteers.

Pat became a hospice volunteer in October, 2006, following the death of her mother. She recruited her husband Bob to join her in volunteering.

Pat retired from Miami Valley Hospital in 2010 after 30 years in Administrative Support in Pastoral Care and Computer Technology. As a hospice volunteer, she has helped with support services as an Office Assistant to make telephone calls to physicians on the deaths of their patients. She has assembled and distributed hospice informational packets. In addition she has been a fundraising volunteer helping at the 5K Remembrance Walk.

Bob retired in 2006 with over 30 years as a printing pressman with Dayton Press and Paxar Graphics. While volunteering for hospice, he logged thousands of miles transporting patients to appointments and delivering medical supplies or birthday/ anniversary remembrances to patients.

"Through my volunteering at Hospice of Dayton, our circle of friends has grown," said Pat. "Helping someone else makes us feel useful. It is so rewarding."

Thank You.

I am continually astonished by the care and services our incredible staff delivers. As a non-profit hospice, we have relied upon the support of the communities we serve to support our mission, and we have committed ourselves to the concepts of servant leadership and mission sustainability. As we enter a new era of evolving healthcare regulation and delivery, we remain focused on providing exceptional care to our patients and families.

Servant leadership reminds us to never come from a place of position or title, but rather seek first to serve, then to lead. Hospice of Dayton serves over 4,000 patients annually and employs nearly 700 staff members. Over 770 volunteers support patient care efforts in an eight county service area. Patients are provided care in their own homes, in extended care and assisted living facilities, area hospitals and in our two Hospice Houses.

Through the hands, hearts and will of our staff, Hospice of Dayton's mission has grown and flourished for 35 years. Our staff celebrates the lives of the patients and the love of the families we are privileged to serve every day.

Our pledge is to continue our leadership as the absolute best provider of end-of-life care in our community. By maintaining our focus on delivering the best possible care, we fulfill our mission and sustain the intrinsic value of Hospice of Dayton. Our mission and values are not subject to uncertainty. Instead, they are our compass in uncertain times.



Kent Anderson CEO/President, Hospice of Dayton

Hospice of Dayton Board of Trustees

Hospice of Dayton is proud to announce our 2012-2013 Board of Trustees. We are thankful for the service of each of these members and their commitment to furthering and upholding the mission of Hospice of Dayton.

Lisa Hanauer Lindsay M. Johnson Paula MacIlwaine Thomas Mann Pamela Morris Ratna Palakodeti, MD Claire Rodehaver Toni Sprinkel Lois Sutherland Greg Toman Larry Zumstein Burhan Yanes, MD Kent Anderson

Emeritus Gary LeRoy, MD Marshall Ruchman



The Carol F. Levitan Reception Area in the Shaw Building at the Hospice of Dayton Campus











HOSPICE OF DAYTON SERVICES

Hospice of Dayton strives to serve each member of our community when and where they need us. Because we understand each person is unique and will need care that is suited to their wishes and circumstances, we offer a comprehensive menu of patient care services.

Unlike other hospices, Hospice of Dayton does not require patients to forgo other treatments in order to receive our care. For example, patients can continue to receive palliative chemotherapy or radiation therapy while receiving our hospice services.

Our Patient Care:

- Hospice of Dayton Hospice of Dayton's Hospice House provides personalized short-term symptom management and medical support in our Hospice House.
 Our Hospice House provides superior around-the-clock medical attention to assure patient comfort. Visitors are welcome 24 hours a day, every day of the week.
- Hospice of Butler & Warren Counties Lorelei's Place Hospice House offers personalized short-term symptom management and medical support. Lorelei's Place, a 14-bed facility, also provides superior around-the-clock medical attention to maintain patient comfort.
- American Pride Program All veterans are eligible for hospice care and support to honor them for their sacrifices and service to our country. We assure access to all the benefits that are available, as well as, spirtual support and comfort to address individual post-traumatic stress issues.
- Hospice Care at Home Hospice of Dayton partners with family members and family
 physicians to offer the highest quality of personal care in the privacy of a patient's home.
 We support family members and caregivers with a professional care team of physicians,
 nurses, Advanced Practice nurse specialists, respiratory therapists, home health aides, social
 workers, pharmacists, grief counselors, chaplains and volunteers.
- Nursing Home/Assisted Living Care and Hospital Care Hospice of Dayton partners with extended care and assisted living facilities as well as local hospitals to ensure that superior hospice care is available in each patient setting – personalized to meet individual needs and peace of mind.



The warmth and comfort that is found in nature is available to patients and visitors in the Hospice House Solarium



Members of the Dayton Hospice House staff collaborate regularly to manage the sensitive needs of patients.

Hospice Service Areas:

We are proud to serve families in Butler, Clark, Clinton, Greene, Miami, Montgomery, Preble and Warren counties



Hospice of Dayton 324 Wilmington Avenue Dayton, Ohio 45420 www.hospiceofdayton.org (937) 256-4490



Hospice of Butler & Warren Counties 5940 Long Meadow Drive Franklin, Ohio 45005 www.hospiceofwarrenco.org www.hospiceofbutlerco.org (513) 422-0300